FAQS

- 1) Q. I don't see exactly what I'm looking for in the catalog. Can you build a custom tank?
 - A. Every tank that we mold was at some time a custom tank. Custom tanks require custom tooling. Depending on the complexity of the part design, tooling for a tank can go from \$1000.00 to \$5000.00. Once the tooling is complete, a single tank or multiple tanks can be molded. It is rare that a customer elects investing in tooling cost for a one off project. But it has happened. That is the long answer. The short answer is YES we can build it. We can help find a specific size tank. Please send us an INQUIRY.
- 2) Q. You sent me a quote for a tank. How much to install fittings?
 - A. The price of any tank quoted includes fittings installed to your specifications whether we install them or not. Unless your really not sure (and this is common) where to instruct us to install fittings, it's best to have us install them. There are self install methods available. For more info send us an INQUIRY
- 3) Q. I have my model, vin/serial number of my trailer. Can you tell me which tank is on my trailer?
 - A. We do not have that type of information however the manufacture of the RV may. The best way to identify the tank is to give us either the part number stamped into the tank and or actual dimensions of the tank. In some cases it is helpful to know the year and manufacturer of the RV.
- 4) Q. Once I place an order, when would my tank ship?
 - A. Typically, orders for 1-2 tanks ship in one week.
- 5) Q. I want to place an order for a tank in the online shop. How do I figure the correct shipping cost?
 - A. Shipping cost will greatly vary according to the destination and tank size.

It is best to send us a request using the <u>QUESTIONS AND QUOTES</u> button on the home page. We'll figure the best shipping rate and advise you.